





# **2004 Annual Georgia Public Safety Dispatch Conference**

**Holiday Inn Hotel  
Forsyth, Georgia**

**October 4 – 7, 2004**



## **Defining Your Dispatch Role In The Nations Darkest Moments**



# Meeting the Challenges of 911 Public Service As We Prepare for Acts of Terrorism



# Meeting the Challenges of 911 Public Service As We Prepare for Acts of Terrorism

**A conference to develop relationships, exchange information and prepare you and your community for a possible act of terrorism and the all hazards approach to emergency management.**

# Conference Agenda

## Day I

8:30 – 8:45	Introductions
8:45 – 10:00	Introduction to Terrorism Principles
10:00 -10:30	Break
10:30 – 11:45	Introduction to CBRNE Principles
11:45 – 1:15	Lunch
11:15 – 2:45	WMD Table Top Exercise
2:45 – 3:15	Break
3:15 – 4:15	Planning for Terrorism, Part I
4:15 – 4:30	Closure of the Days Activities

# Conference Agenda

## Day II

8:30 – 9:30	ICS/ UCS Overview
9:30 – 10:15	NIMS
10:15 – 10:45	Break
10:45 – 11:45	Planning for Terrorism, Part II
11:45 – 1:15	Lunch
1:15 – 2:30	Recovering from Terrorism
2:30 – 3:00	Break
3:00 – 4:00	Introduction to CISM
4:00 – 4:30	Closure of the Second Day



# Conference Agenda

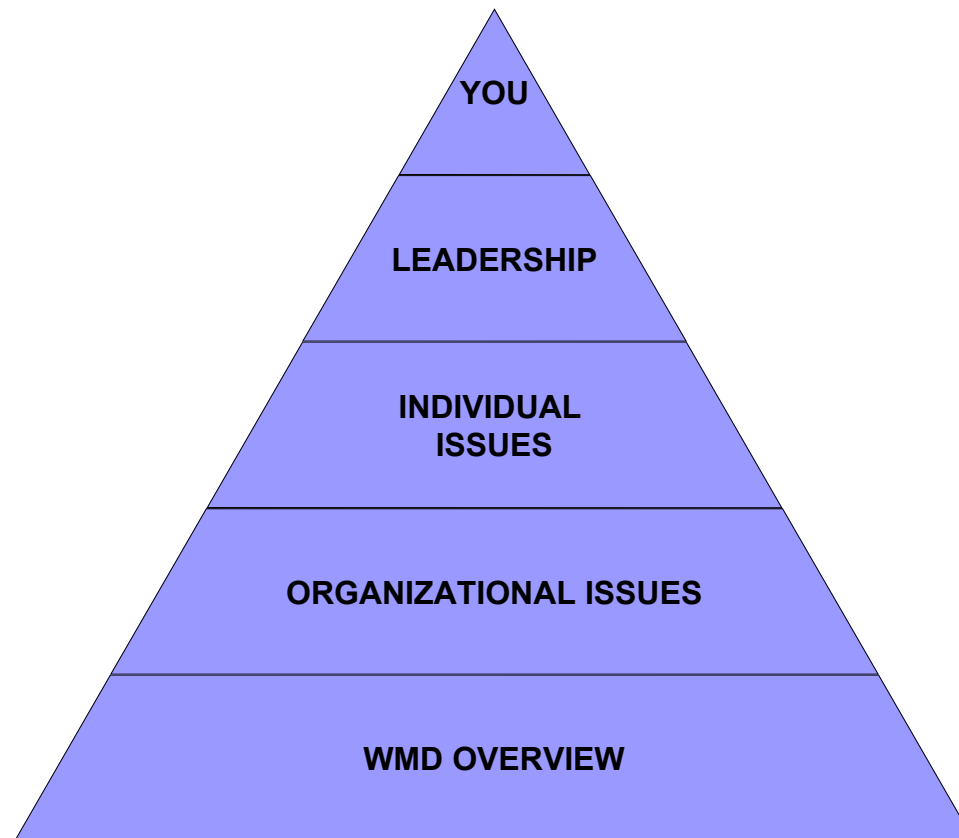
Day III

8:30 – 10:00 Lessons from World Trade Center Incident

# Administrative Matters

- Restrooms
- Telephones
- Breaks and meals
- Start and stop times
- Pagers and cell phones
- Group discussions and working groups
- Having fun thought relationship development  
and exchanging experiences / knowledge

# The Plan for the Conference



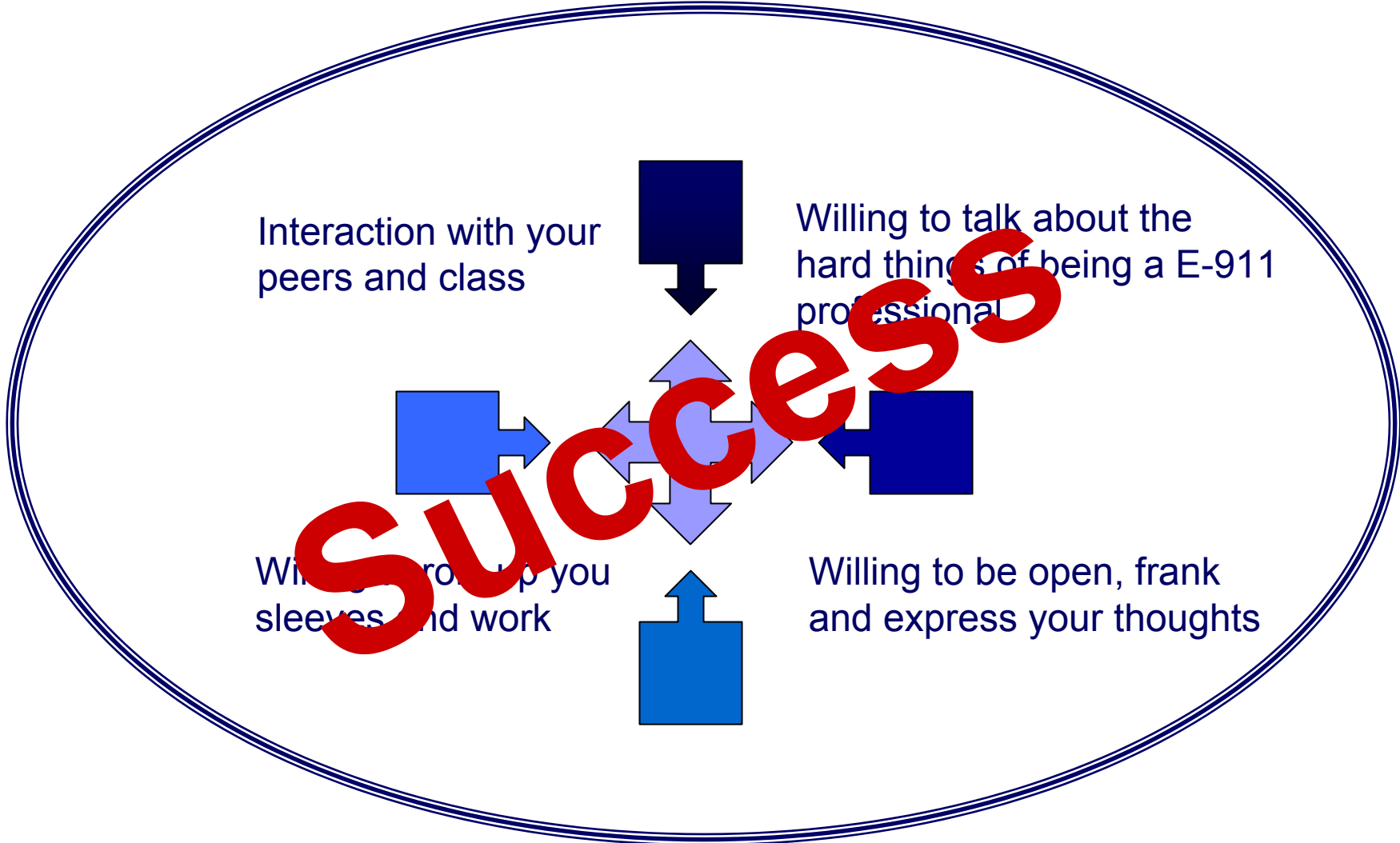
Interaction with your  
peers and class

Willing to talk about the  
hard things of being a E-911  
professional

Willing to roll up your  
sleeves and work

Willing to be open, frank  
and express your thoughts

**Success**





Your Name

Organization


Title

City / County



**Mark H. McCain, P.E.**

**Principal Consultant  
Public Works Emergency  
Management Services  
St. Helena Island, South Carolina**



# Discussions, Questions and Thoughts

